

PE1508/B

Glasgow 2014 Letter of 10 April 2014

Ned Sharratt
Public Petitions Committee
Scottish Parliament

By email
10.04.14

Dear Ned,

Thank you for your letter dated 19 March 2014 regarding Petition PE1508. Glasgow 2014 is pleased to be able to provide the Committee with further information regarding our sponsor partnership with Atos.

Atos was appointed as an Official Supporter of the Glasgow 2014 Commonwealth Games in March 2012. Atos' Business Technologists, based in Scotland, will work with their major events team in Barcelona and will provide an end-to-end service including the Games Management System (GMS), the Games Information System (GIS) and the Internet Results Service (IRS). These systems are critical to the delivery of any major Games and require significant specialist expertise, for which Atos is world-renowned.

The GMS will include the following suites:

- **Accreditation suite:**
 - Electronic accreditation form system: an online standard application that allows organisations or individuals to provide information and register for relevant Glasgow 2014 accreditation credentials
 - Accreditation management system: an application allowing Glasgow 2014 to collect and manage all personal (and related) information required for the preparation of accreditation passes which will facilitate access to venues and areas within venues, along with transport and other privileges. The system provides an end to end, fully functional security background check linked to the Home Office – this is essential as accreditation passes will act as a visa for entry into the UK where relevant. The system is also used to print the Accreditation Passes which are provided to everyone who will require access to the Games
 - Guest passes system: the Guest Pass system is integrated with Accreditation and provides the ability to process visitor request for the Athletes' Village

- Access control system: an application that is used to control access to venues by scanning and validating Accreditation passes
- **Workforce management suite:**
 - Electronic staffing information: an online application providing two key functions: an online application form for the public to register their interest in becoming a volunteer; and an online portal used to managed communication with volunteers during the processing of applications, training and scheduling
 - Staffing information system: an online application used to manage volunteers and paid staff. It is used to capture role specifications, interview results, correspondence management, uniform allocations and training
 - Uniforms distribution system: an online application allowing Glasgow 2014 staff to identify all the participants requiring a uniform and the assignment of the proper uniform to every participant according to the participant's role at the Games. The system will be used for staff, volunteers, technical officials and others
 - Scheduling management system: an online application to set up and maintain the information regarding schedules and assignment of all volunteers and staff to their job positions and respective shifts throughout the Games
 - Sport entries management: an online application that will be used to capture and manage the entry of athletes and teams for the Games. The data will be used by other systems, such as the On-Venue Results (OVR) systems for competition purposes, as well as the Accreditation System for the issue of accreditation passes. The system tracks the participation in events and ensures that the event quotas are met.

The GIS will include the following services:

- **Central results service:** a service which compiles and maintains all entries, schedule, biographical, results, record and medal information for each sport at the Games. This system is at the centre of all Games sport results information systems. Any results information seen online or in any media publication will have passed through this system
- **GamesINFO service:** a web browser-based intranet site used by members of the Games Family including Athletes, Coaches, Officials, Journalists, Broadcasters, National Commonwealth Games Associations, Commonwealth Games Federation, Dignitaries and the Organising Committee. GamesINFO contains schedules, results, medal totals, records, biographies, unbiased

news articles written by the games news service, flash quotes, weather information, transport information, ceremonies information as well as all other general interest items. This system is available on dedicated terminals in Games venues as well as remotely over the internet to account subscribers

- **Results data feed:** A standardised open source XML data feed available for world press associations, broadcasters, international sport federations and other media outlets. The data provides real-time updates for all entries, schedule, biographical, results, record and medal information. This data feed can be used by customers to power their own results websites, augment TV broadcasts or a variety of other functions as designed by the customer.

The IRS will include the following deliverable:

- **Internet Results Website:** The results portion of the Glasgow 2014 website. The IRS will include complete competition schedule data, up to the second results, athlete and team photos and biographies, world and Commonwealth Games records as well as up to date medal totals for the games. A mobile application version of the site will also be available.

All sponsor partnerships are assessed on a number of levels, and a very important consideration for us is how a sponsor will contribute to the mission and ambitions of Glasgow 2014. As a Worldwide IT Partner for both the Olympic and Paralympic Games, Atos has demonstrated unwavering commitment to driving forward the Olympic and Paralympic movements by providing dedicated practical support to athletes for the last ten years and we believe they have the capability to help us deliver an outstanding Games.

We appreciate the opportunity to provide the Committee with this information and should there be any further questions please don't hesitate to get in touch.

Glasgow 2014 Ltd.
April 2014